



MASTER DOCUMENT

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PRIVACY POLICY

WELCOME TO THE ALL HEARTS ONLINE ("WE," "OUR," "US"). YOUR PRIVACY IS IMPORTANT TO US. THIS PRIVACY POLICY EXPLAINS HOW WE COLLECT, USE, DISCLOSE, AND SAFEGUARD YOUR INFORMATION WHEN YOU VISIT OUR WEBSITE, WWW.THE-ALL-HEARTS.ONLINE (THE "WEBSITE").

1. INFORMATION COLLECT

INFORMATION WE COLLECT WE MAY COLLECT AND PROCESS THE FOLLOWING TYPES OF INFORMATION:

(A) PERSONAL INFORMATION: NAME, EMAIL ADDRESS, PHONE NUMBER, AND OTHER DETAILS YOU PROVIDE WHEN REGISTERING, SUBSCRIBING, OR CONTACTING US.

(B) NON-PERSONAL INFORMATION: IP ADDRESS, BROWSER TYPE, OPERATING SYSTEM, REFERRING URLS, AND OTHER TECHNICAL DATA.

(C) COOKIES AND TRACKING TECHNOLOGIES: WE USE COOKIES AND SIMILAR TRACKING TECHNOLOGIES TO ENHANCE USER EXPERIENCE AND ANALYSE WEBSITE TRAFFIC.

2. INFORMATION USE

HOW WE USE YOUR INFORMATION WE MAY USE THE INFORMATION COLLECTED FOR THE FOLLOWING PURPOSES:

(A) TO OPERATE, MAINTAIN, AND IMPROVE OUR WEBSITE. (B) TO PROCESS TRANSACTIONS AND PROVIDE SERVICES. (C) TO COMMUNICATE WITH YOU ABOUT UPDATES, PROMOTIONS, OR INQUIRIES. (D) TO MONITOR AND ANALYZE USAGE TRENDS AND IMPROVE USER EXPERIENCE.

(E) TO COMPLY WITH LEGAL OBLIGATIONS AND ENFORCE OUR POLICIES.

3. SHARING

SHARING YOUR INFORMATION WE DO NOT SELL, TRADE, OR RENT YOUR PERSONAL INFORMATION. HOWEVER, WE MAY SHARE YOUR DATA WITH:

(A) SERVICE PROVIDERS: THIRD-PARTY VENDORS WHO ASSIST IN WEBSITE OPERATIONS AND SERVICES. (B) LEGAL REQUIREMENTS: IF REQUIRED BY LAW OR TO PROTECT OUR RIGHTS AND SAFETY. (C) BUSINESS TRANSFERS: IN CASE OF A MERGER, ACQUISITION, OR ASSET SALE.

4. DATA SECURITY

WE IMPLEMENT SECURITY MEASURES TO PROTECT YOUR PERSONAL INFORMATION. HOWEVER, NO METHOD OF TRANSMISSION OVER THE INTERNET IS 100% SECURE. WE CANNOT GUARANTEE ABSOLUTE SECURITY.

5. YOUR RIGHTS

YOUR RIGHTS AND CHOICES

(A) ACCESS AND UPDATE: YOU MAY REQUEST ACCESS, CORRECTION, OR DELETION OF YOUR PERSONAL DATA.

(B) OPT-OUT: YOU MAY OPT-OUT OF RECEIVING MARKETING COMMUNICATIONS.

(C) COOKIES: YOU CAN ADJUST BROWSER SETTINGS TO REFUSE COOKIES.

6. THIRD-PARTY LINKS

OUR WEBSITE MAY CONTAIN LINKS TO THIRD-PARTY SITES. WE ARE NOT RESPONSIBLE FOR THEIR PRIVACY PRACTICES. PLEASE REVIEW THE POLICIES BEFORE PROVIDING ANY PERSONAL INFORMATION.

7. CHANGES

TO THIS PRIVACY POLICY WE MAY UPDATE THIS PRIVACY POLICY FROM TIME TO TIME. CHANGES WILL BE POSTED ON THIS PAGE WITH AN UPDATED EFFECTIVE DATE.

8. CONTACT US

IF YOU HAVE ANY QUESTIONS ABOUT THIS PRIVACY POLICY, PLEASE CONTACT US AT:

EMAIL: THEALLHEARTS@GMAIL.COM

BY USING OUR WEBSITE, YOU CONSENT TO THIS PRIVACY POLICY.





ONLINE EVENT TICKET - TERMS & CONDITIONS

THANK YOU FOR PURCHASING TICKETS TO ONLINE EVENTS HOSTED BY THE ALL HEARTS ONLINE ("WE," "OUR," "US"). PLEASE REVIEW THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE COMPLETING YOUR PURCHASE.

1. CANCELLATIONS & REFUNDS

NO CANCELLATIONS & NO REFUNDS ALL TICKET SALES ARE FINAL. WE DO NOT OFFER CANCELLATIONS, REFUNDS, OR EXCHANGES FOR ANY REASON, INCLUDING BUT NOT LIMITED TO SCHEDULE CONFLICTS, TECHNICAL ISSUES ON THE ATTENDEE'S END, INTERNET CONNECTIVITY PROBLEMS, OR PERSONAL CIRCUMSTANCES.

2. TICKET ACCESS & DELIVERY

TICKET ACCESS & DELIVERY (A) DIGITAL TICKET DELIVERY: UPON SUCCESSFUL PURCHASE, YOU WILL RECEIVE A CONFIRMATION EMAIL WITH EVENT ACCESS DETAILS. ENSURE YOU PROVIDE A VALID EMAIL ADDRESS AND CHECK SPAM OR JUNK FOLDERS IF YOU DO NOT RECEIVE YOUR TICKET. (B) ACCESS CREDENTIALS: ONLINE EVENT ACCESS MAY REQUIRE LOGIN CREDENTIALS, A UNIQUE LINK, OR A PASSCODE. SHARING ACCESS CREDENTIALS IS STRICTLY PROHIBITED. (C) LOST OR UNRECEIVED ACCESS DETAILS: IF YOU DO NOT RECEIVE YOUR ACCESS DETAILS, CONTACT US AT [INSERT CONTACT EMAIL] WITH PROOF OF PURCHASE BEFORE THE EVENT.

3. EVENT CHANGES & CANCELLATIONS

WE RESERVE THE RIGHT TO MAKE CHANGES TO EVENT DETAILS, INCLUDING DATE, TIME, PLATFORM, AND CONTENT, WITHOUT PRIOR NOTICE. IF AN EVENT IS CANCELED BY US, TICKET HOLDERS WILL BE NOTIFIED OF AVAILABLE OPTIONS, WHICH MAY INCLUDE RESCHEDULING OR CREDIT TOWARDS A FUTURE ONLINE EVENT. REFUNDS WILL ONLY BE ISSUED IF REQUIRED BY LAW.

4. TECHNICAL REQUIREMENTS & RESPONSIBILITY

- (A) INTERNET CONNECTION: A STABLE INTERNET CONNECTION IS REQUIRED TO ACCESS THE EVENT. WE ARE NOT RESPONSIBLE FOR ANY DISRUPTIONS DUE TO POOR CONNECTIVITY ON THE ATTENDEE'S END.
- (B) DEVICE COMPATIBILITY: ENSURE YOUR DEVICE MEETS THE TECHNICAL REQUIREMENTS FOR THE EVENT PLATFORM (E.G., ZOOM, YOUTUBE LIVE, OR OTHER STREAMING SERVICES).
- (C) SOFTWARE UPDATES: ATTENDEES ARE RESPONSIBLE FOR UPDATING SOFTWARE OR APPLICATIONS NEEDED TO ACCESS THE EVENT.
- (D) TECHNICAL SUPPORT: LIMITED TECHNICAL SUPPORT MAY BE AVAILABLE BEFORE AND DURING THE EVENT. WE ARE NOT LIABLE FOR ATTENDEE-SPECIFIC TECHNICAL FAILURES.

5. CODE OF CONDUCT

- (A) RESPECTFUL PARTICIPATION: ATTENDEES MUST ADHERE TO RESPECTFUL COMMUNICATION AND ENGAGEMENT DURING THE EVENT.
- (B) NO UNAUTHORIZED RECORDING: RECORDING, SCREENSHOTTING, OR REDISTRIBUTING EVENT CONTENT IS STRICTLY PROHIBITED UNLESS EXPLICITLY PERMITTED BY THE ALL HEARTS ONLINE.
- (C) ACCOUNT SECURITY: YOU ARE RESPONSIBLE FOR SECURING YOUR LOGIN CREDENTIALS AND ACCESS DETAILS.

6. LIABILITY WAIVER

BY PURCHASING A TICKET, YOU ACKNOWLEDGE THAT ONLINE PARTICIPATION MAY INVOLVE INHERENT RISKS SUCH AS TECHNICAL ISSUES OR DISRUPTIONS. THE ALL HEARTS ONLINE AND ITS AFFILIATES SHALL NOT BE HELD RESPONSIBLE FOR ANY LOSS OF ACCESS, DATA BREACHES, OR OTHER TECHNICAL FAILURES BEYOND OUR CONTROL.

7. TERMS & CONDITIONS

UPDATES WE RESERVE THE RIGHT TO UPDATE THIS ONLINE EVENT TICKET PURCHASE POLICY AT ANY TIME. CHANGES WILL BE EFFECTIVE IMMEDIATELY UPON POSTING TO OUR WEBSITE.

FOR ANY INQUIRIES, PLEASE CONTACT US AT THE EMAIL >>> THEALLHEARTS@GMAIL.COM





MEMBERSHIP POLICY

BY JOINING THE ALL HEARTS ONLINE, YOU AGREE TO THESE TERMS & CONDITIONS. THESE TERMS GOVERN YOUR MEMBERSHIP AND PARTICIPATION IN OUR LIVE EVENTS.

PRIVACY DETAILS

WE VALUE YOUR PRIVACY. PERSONAL INFORMATION COLLECTED DURING YOUR MEMBERSHIP IS SECURELY STORED AND USED FOR ADMINISTRATION AND COMMUNICATION PURPOSES ONLY. WE DO NOT SHARE OR SELL YOUR DATA. FOR MORE DETAILS, REFER TO OUR PRIVACY POLICY.

REFUNDS & CANCELLATION

ALL MEMBERSHIP FEES ARE NON-REFUNDABLE. NO REFUNDS WILL BE PROVIDED FOR ANY REASON, INCLUDING PARTIAL USE OR NON-USE OF SERVICES.

MEMBERSHIPS CANNOT BE CANCELED DURING THE MEMBERSHIP PERIOD. IF YOUR MEMBERSHIP INCLUDES AUTOMATIC RENEWAL, YOU ARE RESPONSIBLE FOR MANAGING YOUR SUBSCRIPTION SETTINGS.

POOR BEHAVIOUR

WE MAINTAIN A RESPECTFUL AND SUPPORTIVE ENVIRONMENT. HARASSMENT, DISCRIMINATION, OR ANY FORM OF INAPPROPRIATE CONDUCT IS NOT TOLERATED. MEMBERS MUST ENGAGE RESPECTFULLY WITH OTHERS.

RIGHT TO REMOVE

WE RESERVE THE RIGHT TO SUSPEND OR TERMINATE MEMBERSHIPS WITHOUT NOTICE IF THESE TERMS ARE VIOLATED. NO REFUNDS WILL BE ISSUED FOR TERMINATED MEMBERSHIPS.

RECORDING OF PROGRAMS

PROGRAMS MAY BE RECORDED FOR EDUCATIONAL OR PROMOTIONAL PURPOSES & TO PROTECT OUR MEMBERS. BY PARTICIPATING, YOU CONSENT TO BEING RECORDED AND UNDERSTAND THESE RECORDINGS MAY BE USED WITHOUT FURTHER NOTICE OR COMPENSATION.

ACCOUNT SECURITY

YOU ARE RESPONSIBLE FOR SAFEGUARDING YOUR ACCOUNT INFORMATION. REPORT ANY UNAUTHORIZED USE IMMEDIATELY. WE ARE NOT LIABLE FOR DAMAGES RESULTING FROM UNAUTHORIZED ACCOUNT ACCESS.

INTELLECTUAL PROPERTY

ALL CONTENT PROVIDED BY THE ALL HEARTS ONLINE IS OUR INTELLECTUAL PROPERTY. YOU MAY NOT COPY, DISTRIBUTE, OR SHARE MATERIALS WITHOUT PRIOR WRITTEN CONSENT.

MODIFICATIONS TO TERMS

WE MAY UPDATE THESE TERMS & CONDITIONS AT ANY TIME. CONTINUED USE OF THE SERVICE CONSTITUTES ACCEPTANCE OF REVISED TERMS.

DISCLAIMER

OUR PROGRAMS ARE FOR EDUCATIONAL AND PERSONAL DEVELOPMENT PURPOSES. WE DO NOT GUARANTEE SPECIFIC OUTCOMES. PARTICIPATION IS VOLUNTARY AND AT YOUR OWN RISK.

GOVERNING LAW

THESE TERMS ARE GOVERNED BY THE LAWS OF THE UNITED STATES, AUSTRALIA, EUROPE, ASIA, AFRICA AND SOUTH AMERICA
ANY DISPUTES WILL BE RESOLVED EXCLUSIVELY IN THE COURTS

BY JOINING THE ALL HEARTS ONLINE, YOU ACKNOWLEDGE AND ACCEPT THESE TERMS & CONDITIONS.





CODE OF CONDUCT

FOR THOSE USING THEIR NDIS FUNDING TO PARTICIPATE THE ALL HEARTS IS GOVERNED BY THE QUALITY AND SAFEGUARDS COMMISSION AND WE TAKE OUR OBLIGATIONS AND REQUIREMENTS TO ADHERE TO THE CODE OF CONDUCT WITH THE UTMOST PRIORITY.

TO FURTHER EXPAND ON OUR OBLIGATIONS AND THE AGREEMENT WE WILL EXPAND BELOW ON THE REQUIREMENTS.

THE NDIS CODE OF CONDUCT REQUIRES PEOPLE WHO DELIVER NDIS SUPPORTS AND SERVICES TO:

ACT WITH RESPECT FOR INDIVIDUAL RIGHTS TO FREEDOM OF EXPRESSION, SELF-DETERMINATION, AND DECISION-MAKING IN ACCORDANCE

WITH RELEVANT LAWS AND CONVENTIONS

RESPECT THE PRIVACY OF PEOPLE WITH DISABILITY

PROVIDE SUPPORTS AND SERVICES IN A SAFE AND COMPETENT MANNER WITH CARE AND SKILL

ACT WITH INTEGRITY, HONESTY, AND TRANSPARENCY

PROMPTLY TAKE STEPS TO RAISE AND ACT ON CONCERNS ABOUT MATTERS THAT MIGHT HAVE AN IMPACT ON THE QUALITY AND SAFETY OF SUPPORTS PROVIDED TO PEOPLE WITH DISABILITY

TAKE ALL REASONABLE STEPS TO PREVENT AND RESPOND TO ALL FORMS OF VIOLENCE AGAINST, EXPLOITATION, NEGLECT, AND ABUSE OF PEOPLE WITH DISABILITY

TAKE ALL REASONABLE STEPS TO PREVENT AND RESPOND TO SEXUAL MISCONDUCT

NOT CHARGE OR REPRESENT HIGHER PRICES FOR THE SUPPLY OF GOODS FOR NDIS PARTICIPANTS WITHOUT A REASONABLE JUSTIFICATION.

[CLICK HERE FOR MORE INFORMATION](#)

COMPLAINTS

AT ALL HEARTS BAYSIDE, WE TAKE ALL COMPLAINTS SERIOUSLY AND ARE COMMITTED TO HANDLING THEM FAIRLY, EFFICIENTLY, AND TRANSPARENTLY.

1. SUBMITTING A COMPLAINT

COMPLAINTS CAN BE SUBMITTED VIA:

EMAIL: THEALLHEARTS@GMAIL.COM

PHONE: 1300 011 115

IN WRITING: P.O. BOX 299 WARRANDYTE | VICTORIA | AUSTRALIA | 3109

2. ACKNOWLEDGMENT

WE WILL ACKNOWLEDGE RECEIPT OF YOUR COMPLAINT WITHIN [3] WORKING DAYS.

3. INVESTIGATION

YOUR COMPLAINT WILL BE REVIEWED

BY THE APPROPRIATE DEPARTMENT, AND WE WILL CONDUCT A FAIR AND THOROUGH INVESTIGATION.

4. OUTCOME & FEEDBACK

WE WILL PROVIDE A RESPONSE OUTLINING OUR FINDINGS AND ANY ACTIONS TAKEN WITHIN [14] WORKING DAYS. IF MORE TIME IS REQUIRED, WE WILL KEEP YOU INFORMED.

5. ESCALATION

IF YOU ARE NOT SATISFIED WITH THE OUTCOME, YOU MAY ESCALATE YOUR COMPLAINT TO NDIA FOR FURTHER REVIEW.

6. CONTINUOUS IMPROVEMENT

ALL COMPLAINTS ARE LOGGED AND REVIEWED PERIODICALLY TO IMPROVE OUR SERVICES.

FOR FURTHER INFORMATION, PLEASE CONTACT ALL HEARTS ONLINE: 1300 011 115

